

The SWA contracts for collection service for those living in unincorporated Palm Beach County. If there are any issues with this collection, contact the SWA and we will work with the contracted hauler to resolve any concerns.

For waste collection schedules, visit SWA.org/MyPickUpDays or call the SWA.

A collection service issue or miss must be reported to the SWA no later than the end of business the day following a scheduled service day

Curbside collection service is provided from 6 a.m. to 5 p.m., Monday through Saturday. All waste must be placed at the curb by 6 a.m. on the scheduled day. Garbage is collected twice a week, and bulk items, yard waste and recycling are collected once a week.



Garbage (2 times per week)

All garbage must be placed inside the wheeled cart provided by the contracted waste hauler.

Any garbage bags or other debris that is placed outside cart will be left and must be placed inside cart for collection on the following scheduled service day.

Place the garbage cart in front of your own home. Remember:

- The cart handles should face your house and the arrows on the lid face the street.
- The cart should be within 6 feet of the roadway, and at least 3 feet away from obstructions such as mailboxes, fire hydrants, parked cars, low-hanging tree limbs, etc.

Broken or Stolen Carts

If the collection truck causes the damage or damage is a result of normal wear, the damaged cart will be repaired or replaced at no charge.

Damage resulting from negligence or abuse by the resident will be the responsibility of the resident.

Stolen carts will be replaced at no charge to the resident.

To report a broken or stolen garbage cart, call or email SWA Customer Service.

Moving

The SWA garbage cart and recycle bins should remain at the original property and be safely stored in a secure place for the new occupant.

Holiday Collection Schedules

Waste is collected for unincorporated residents on all holidays except Thanksgiving Day and Christmas Day. There is no make-up day, but the collection days following those holidays are the only times when waste placed outside of the garbage cart will be collected.

Visit SWA.org/MyPickUpDays for schedules and to receive reminders.

Safety

To ensure the safety of waste workers and our environment, some items are never collected curbside.

They include:

- Major construction, demolition and remodeling debris
- Automotive debris, fluids or anything with a combustion engine
- Land clearing debris, including tree stumps and root balls
- Home chemicals, hazardous materials and flammable products

Disposal options for waste that cannot be collected at the curb:

- Visit SWA.org/Collection or call SWA Customer Service to receive an estimate for special collection.
- Contract any private rubbish removal service or waste hauler.
- Rent a dumpster from any permitted roll-off hauler. A list of permitted roll-off haulers is available at SWA.org/219/Permitted-Roll-Off-Haulers.
- Transport the material directly to the SWA's Customer Convenience Drop-off Center at the North County Landfill (6330 N Jog Road, West Palm Beach, FL 33412). There will be a disposal fee and cash is required.

Residential Curbside Collection Guidelines in Unincorporated Palm Beach County



Contact SWA Customer Service
561-697-2700
866-SWA-INFO
(866-792-4636) toll-free
ContactCIS@swa.org
SWA.org/Collection

Yard Waste (1 time per week)

Yard waste refers to debris from routine residential yard maintenance only. **Debris from land clearing or tree removal is not eligible to be collected at the curb.** Each week, a maximum of 6 cubic yards of yard waste is allowed to be placed at the curb for collection. Check out our website (SWA.org/YardWaste) to view a short video of what 6 cubic yards looks like.



Cubic Yard Formula:
(Length X Width X Height) ÷ 27
measured in feet

To avoid service interruption:

- Make sure pile does not exceed 6 cubic yards.
- Keep it separate from other debris and free of dirt or sand.
- Place loose vegetation like leaves, tree and hedge trimmings, pine needles, etc. in a container such as a paper bag or garbage can.
- Cut branches into pieces that are no more than 6 feet long, **6 inches in diameter**, and weigh no more than 50 pounds each. Palm fronds can be any length.
- Neatly stack tree branches and palm fronds in a pile that does not exceed 6 cubic yards.

Note: **Coconuts** are not yard waste and must be placed in your garbage cart.

Yard Waste - cont.

Piles that exceed 6 cubic yards **will not be serviced**. They will be tagged and it will be the residents' responsibility to arrange for removal, either by hauling it to a permitted disposal facility, making arrangements with a private hauler, or contacting the SWA for a removal estimate based on a contract rate of \$8 per cubic yard. Once paid, the yard waste will be removed within 72 hours.

IMPORTANT New Yard Waste Ordinance

Palm Beach County ordinance states that yard waste piles that exceed the maximum 6 cubic yard weekly limit or those that are non-conforming to the previously listed regulations will have no portion of the pile serviced and the property owner will be responsible for its removal. Such piles will be tagged and must be removed within 30 days of original tag to avoid further action or financial penalties.

Bulk and Minor Home Repair (1 time per week)

Bulk

Bulk waste is limited to 3 items per collection day. Place bulk items like appliances, furniture and large household items that do not fit in the cart at the curb, making sure nothing is stacked on top of water or gas meters, under low branches or utility wires, or within 3 feet of mail boxes or fire hydrants.

For safety reasons, remove or seal doors on all appliances such as refrigerators, freezers, washers and dryers so that children cannot crawl inside and become trapped.

Bulk and Minor Home Repair - cont.

Glass table tops, such as a patio table or bistro table are considered bulk waste and will be collected curbside as bulk in non-broken condition. The SWA recommends duct taping at least one side of the glass in case it breaks.

Items such as sliding glass doors, wall mirrors or windows, etc. are considered construction debris and need to be broken up and placed inside a garbage cart or container. A resident has three options for removal:

1. Wearing personal safety equipment, wrap the glass in a blanket type material, break the glass, and safely place in a container;
2. Call the SWA for an estimate to have the material removed; or
3. Deliver the material to an SWA disposal facility and pay the fee of \$55 per ton. Cash only at this time.

Construction Debris (C&D)

C&D from minor home repairs is limited to 2 cubic yards weekly. **All such material must be containerized in containers weighing less than 50 pounds** when filled, with the exception of carpeting. Carpeting must be cut to 4-foot pieces, rolled and secured into bundles weighing less than 50 pounds.

Bulk and C&D that does not meet these guidelines will not be collected. If there is more than three bulk items or 2 cubic yards of C&D, call SWA Customer Service for an estimate to have the additional items removed. It is the residents' responsibility to either modify how the C&D is set out so that it meets the guidelines, or transport the C&D to the SWA's landfill or transfer station, which does incur a disposal fee.

Recycling (1 time per week)

For information about recycling in Palm Beach County, visit SWA.org/RecycleRight or call the SWA.

The **blue** recycling bin gets:

- Plastic Bottles and Containers
 - Lids on; 2 gallons or less
- Cans, Aluminum and Steel
- Glass Bottles and Jars
 - Lids off
- Cartons, Milk and Juice
 - Lids on
- Drink Boxes
 - No pouches

The **yellow** recycling bin gets:

- Cardboard
 - Flattened
- Newspapers and Inserts
 - No plastic bags
- Office and School Paper
- Mail
- Magazines
- Dry Food Boxes
 - No food stains
- Paper Bags
- Cardboard Paper Rolls
- Pizza Boxes
 - No food stains

Some items **should not** be recycled in either the blue or yellow bin:

- Plastic Bags
- Foam Products
- Shredded Paper
- Plastic Eating Utensils or Straws
- Paper Plates
- Paper Towels or Napkins
- Coat Hangers
- Light Bulbs
- Needles